E-Safety Policy and Guidance

Date approved: June 2020
Date of Next Review: June 2021

Article 19
Governments must do all they can to ensure that children are protected from all forms of violence, abuse, neglect and bad treatment by their parents or anyone else who looks after them.

The Greenshaw Learning Trust and Wildmoor Heath School places the highest importance on its duty to safeguard and promote the welfare and safety of all its students.

The Greenshaw Learning Trust, including all the schools and services within the Trust, their governors and staff, must abide by this E-safety Policy. It is the responsibility of the local governing body and Headteacher of each school to ensure that this policy is adhered to by the school and its staff.

The development and implementation of the school's E-safety policies and practices are the responsibility of the school; they must serve the interests of all its students, and must comply with this Trust policy and with appropriate DfE legislation and guidance.

In implementing this policy and associated procedures the local governing body, Headteacher and school staff must take account of any advice given to them by any GLT Director of Education, the Executive Headteacher and/or Board of Trustees. If there is any question or doubt about the interpretation or implementation of this Procedure, the GLT Director of Resources should be consulted.

This policy should be read in conjunction with:

The following Trust and School policies are directly related to and complement this policy:

- Greenshaw Learning Trust Safeguarding Policy
- Wildmoor Heath School Safeguarding Policy
- Greenshaw Learning Trust Anti Radicalisation Policy
- Wildmoor Heath School Photography & Mobile Phone Policy

In addition, the Trust and its schools have policies to cover the roles of staff, students and parents in respect of health and safety, anti-bullying, racism and discrimination, and issues of child protection are raised with students through the Personal, Social and Health Education (PSHE) curriculum.

The school's Designated Safeguarding Lead (DSL) is responsible for and has delegated authority for ensuring that the Safeguarding Policy and associated procedures are fit for purpose and kept up-to–date in between reviews.

1. Introduction

This policy provides guidance on effective approaches to e-safety for Wildmoor Heath School. It covers:

- **Policies and guidance** to support the e-safety of children.
- The **responses** necessary when a risk to a child is discovered.
- **Awareness-raising** for children, their parents/carers, staff and volunteers so that they are able to keep themselves, as well as those in their care, as safe as possible when using the internet and other electronic communication technologies.

This guidance can be used as a stand-alone document or it can be used to inform existing policies. It should also be read in conjunction with the Bracknell Forest Community Safety Partnership's (CSP's) e-safety Strategy and Action Plan (http://www.bracknell-forest.gov.uk/esafety), the Berkshire Local Safeguarding Children Board Child Protection Procedures (http://proceduresonline.com/berks/) and the Berkshire Safeguarding Adults Policy and Procedures (2011) (http://berksadultsg.proceduresonline.com/index.htm).

2. Background

Definition: e-safety is defined as being safe from risks to personal safety and well-being when using all fixed and mobile devices that allow access to the internet as well as those that are used to communicate electronically. This includes personal computers, laptops, mobile phones and gaming consoles such as Xbox, Playstation and Wii.

Safeguarding against these risks is not just an ICT responsibility, it is everyone's responsibility and needs to be considered as part of the overall arrangements in place that safeguard and promote the welfare of all members of the community, particularly those that are vulnerable.

3. Duty of Care by Organisations

The Education Act (2002) and Children Act (2004) make it a duty of organisations to ensure that children and young people are protected from potential harm.

In order to do this, vulnerable individuals in our community and their parents/carers need to be involved in the safe use of on-line technologies. It is also important that adults who work with these vulnerable people are clear about safe practices so that they are safeguarded from misunderstanding or being involved in possible allegations of inappropriate behaviour.

Unfortunately, it is not possible to create a 100% safe environment and it is the organisation's responsibility to demonstrate that they have managed the risks and done everything they reasonably could to protect the children and young people that they work with. Organisations require policies and procedures that are clear and easy to follow so that risks are minimised and any incidents that do occur can be dealt with quickly and effectively.

Children and young people need to be as 'savvy' as possible about what they read, hear and see. In the same way that the quality of information received via radio, newspaper and television is variable, everyone needs to be helped to develop skills in selection and evaluation of internet-based information. It is therefore important that any education programme links to activities that help evaluate what is fact, what is fiction, what is opinion and whether something is plausible or biased.

In addition to accessing the internet in school, children and young people may access the internet and/or use other digital technologies in their own time at other locations. This is when they will be at greater risk if they have not been taught about how to use them safely and what the dangers are.

4. The Risks

The internet is an essential element in 21st century life and ICT knowledge, now seen as an important life-skill, is vital to access life-long learning and employment. It is also important to recognise that the internet provides many benefits, not just to children, young people and vulnerable adults, but also to the professional work of staff.

While acknowledging the benefits, it is also important to recognise that risk to safety and well-being of users is ever-changing as technologies develop. These can be summarised as follows:

- Content
    - Commercial (adverts, spam, sponsorship, personal information)
    - Aggressive (violent/hateful content)
    - Sexual (pornographic or unwelcome sexual content)
    - Values (bias, racism, misleading info or advice)

- Contact
    - Commercial (tracking, harvesting personal information
    - Aggressive (being bullied, harassed or stalked)
    - Sexual (meeting strangers, being groomed)
    - Values (self-harm, unwelcome persuasions)

- Conduct
    - Commercial (illegal downloading, hacking, gambling, financial scams, terrorism)
    - Aggressive (bullying or harassing another)
    - Sexual (creating and uploading inappropriate material)
    - Values (providing misleading info or advice)

Much of the material on the internet is published for an adult audience and some is unsuitable for children and young people. In addition, there is information on weapons, crime and racism that would be considered *inappropriate and restricted* elsewhere.

It is also known that adults who wish to abuse others may pose as a child/young person/peer to engage with them and then attempt to meet up with them. This process is known as *'grooming'* and may take place over a period of months using chat rooms, social networking sites and mobile phones.

Cyberbullying is bullying through the use of communication technology and can take many forms e.g. sending threatening or abusive text messages or e-mails either personally or anonymously, making insulting comments about someone on a social networking site or blog or making/sharing derogatory or embarrassing videos of someone via mobile phone or e-mail.

5. Acceptable Use Policies (AUPs)

All organisations providing internet access for children and young people should have AUPs in place which set out guidance for the acceptable, safe and responsible use of on-line technologies. The correct and appropriate use of AUPs will safeguard not only those that are vulnerable but also adults who work or volunteer within these settings. Wildmoor Heath's AUP's are included in this document as appendices.

6. E-safety Lead

It is important to have a lead e-safety person within each organisation whose main roles and responsibilities should include:

- Maintaining the AUPs
- Ensuring that the organisation's policies and procedures include aspects of e-safety.
- Working with the filter system provider to ensure that the filtering is set at the correct level for staff, children, young people and vulnerable adults
- Report issues to the head of the organisation
- Ensure that staff participate in e-safety training
- Ensure that e-safety is included in staff induction
- Monitor and evaluate incidents that occur to inform future safeguarding developments

The e-safety lead at Wildmoor Heath School is Mrs Leslie Semper (Headteacher) or Mr Richard Thomas (Deputy Headteacher)

Managing Incidents

The Headteacher will ensure that an adult follows these procedures in the event of any misuse of the internet:

Has there been inappropriate contact?

1. Report to the organisation manager/e-safety lead/child protection officer
2. Advise the child, young person or vulnerable adult on how to terminate the communication and save all evidence
3. Contact the parent(s)/carer(s)
4. Contact the police on 101
5. Log the incident
6. Identify support for the child, young person or vulnerable adult

Has someone been bullied?

1. Report to the organisation manager/e-safety lead/child protection officer
2. Advise the child, young person or vulnerable adult not to respond to the message
3. Refer to relevant policies including anti-bullying, e-safety and AUP and apply appropriate sanctions
4. Secure and preserve any evidence
5. Contact the parent(s)/carer(s)
6. Consider informing the police on 101, depending on the severity or repetitious nature of the offence
7. Log the incident
8. Identify support for the child, young person or vulnerable adult

Has someone made malicious/threatening comments? (child/young person/vulnerable adult or organisation staff/volunteer)

1. Report to the organisation manager/e-safety lead/child protection officer
2. Secure and preserve any evidence
3. In the case of offending web-based e-mails being received, capture/copy the 'header' info, if possible.
4. Inform and request that the comments are removed from the site/block the sender
5. Inform the police on 101 as appropriate
6. Log the incident
7. Identify support for the child, young person or vulnerable adult

Has an inappropriate/illegal website been viewed?

1. Report to the organisation manager/e-safety lead/child protection officer
2. If illegal (See Appendix F), do not log off the computer but disconnect from the electricity supply and contact the police on 101
3. Record the website address as well as the date and time of access
4. If inappropriate (See Appendix F), refer the child/young person/vulnerable adult to the AUP that was agreed and reinforce the message
5. Decide on the appropriate sanction
6. Inform the parent(s)/carer(s)
7. Contact the filtering software provider to notify them of the website
8. Log the incident
9. Identify support for the child, young person or vulnerable adult

Has an allegation been made against a member organisation staff/volunteer?

In the case of the above, the Berkshire LSCB Child Protection Procedures should be referred to (http://proceduresonline.com/berks/). All allegations should be reported to the organisation manager, police (101) and the Local Authority Designated Officer (LADO) (01344 352020), as appropriate.

Note: Please refer to Appendix F for a summary of what constitutes inappropriate and illegal acts involving the internet and electronic communication technologies. Further advice and guidance is shown below.

Children and Young People

To discuss an e-safety concern involving a child or young person, please contact 01344 352020

For professional advice, contact the UK Safer Internet Centre's Helpline on helpline@saferinternet.org.uk or 0844 381 4772.

Children's e-safety Rules

Ask permission before using the internet

Tell a trusted adult if you see anything that makes you feel uncomfortable

Immediately close any webpage that you are uncomfortable with

Do not give out any personal information such as name, address, telephone number(s), age, school name or bank card details

Make sure that when using social networking sites, privacy settings are checked so that not just anyone can see your page/photos

Only contact people that you have actually met in the real world

Never arrange to meet someone that you have only met on the internet

Only use a webcam with people you know

Think very carefully about any pictures that you post online

Never be mean or nasty to anyone on the internet or when using a mobile phone. If you know of someone being mean to another person, tell a trusted adult

Only open e-mails from people that you know

Avoid using websites that you wouldn't tell anyone about and use a student friendly search engine such as http://www.askforkids.com

Online Safety Rights Charter

I - You have the right to **enjoy the internet** and all the fun and safe things it has to offer.

II - You have the right to **keep information about you private**. You only have to tell people what you really want them to know.

III - You have the right to explore the internet but remember that you **cannot trust everything that you see or read** on the internet.

IV - You have the right to **know who you are talking to** on the internet. You don't have to talk to someone if you don't want to.

V - Remember **not everyone is who they say they are** on the internet. You have the right to tell someone if you think anyone is suspicious. If you arrange to meet someone, tell a trusted adult or take a friend with you.

VI - You have the right **NOT to fill out forms or to answer questions** you find on the internet.

VII - You have the right **NOT to be videoed or photographed** by anyone using cameras, web cams or mobile phones.

VIII - You have the right **NOT to have any videos or images** of yourself put on the internet and you have the right to report it to an adult if anyone does this. (Remember that once images are posted online, they may not be able to be withdrawn).

IX - You have the right **NOT to be bullied by others** on the internet and you have the right to report it to an adult if this happens.

X - If you **accidently see something you shouldn't**, you have the right to tell someone and not to feel guilty about it.

XI - We are **ALL responsible for treating everyone online with respect**. You should not use behaviour or language that would be offensive or upsetting to somebody else.

Internet Safety Tips and Tricks

It is important for carers to remind any child who uses the internet or other communication technology of the following:

- Always explore the privacy settings of your social networking site to protect your privacy and to protect yourself from strangers (for a range of online tutorials, go to http://www.kidsmart.org.uk/skills-school/)
- Facebook users can download a CEOP application to their Facebook page at http://apps.facebook.com/clickceop which enables quick access to help at a touch of a button
- Get friends and family to have a look at your social networking site to check that you aren't giving out too much personal information or posting inappropriate photos/films. They might see something you've missed
  - Keep your passwords to yourself
  - Respect yourself and others online

- If you are unlucky enough to have a bad experience, online report it to the service provider and tell a trusted person. You can also report to: or phone 101 (police non-emergency number)
  - Cyberbullying is never acceptable. If you or someone you know is targeted by bullies online, tell them to:
    - report the bully to the website/service operator
    - keep evidence of the bullying behaviour
    - resist the temptation to reply to nasty messages
    - tell a trusted person
    For more advice and tips, go to: http://www.bracknell-forest.gov.uk/esafety

Be safe when using the Internet

Ask someone you trust to make sure you are safe on the internet and Facebook (find out more at http://www.kidsmart.org.uk/skills-school/)

Never tell anyone anything about you on the internet.

Never show them pictures. Tell someone you trust what you talked about on the internet.

Never tell anyone your passwords.

Be nice to others online.

If someone does something bad to you on Facebook, click on http://apps.facebook.com/clickceop. You will get a button. Click on it.

If someone is nasty to you on the internet, tell someone who looks after you. Phone 101 to tell the police, or www.ceop.police.uk

Never let people say nasty things to you on the internet. If they are:

- Tell the website
- Do not delete the nasty things they said
- Do not speak to them anymore
- Do not say nasty things to them
- Tell someone you trust

For more tips, go to: http://www.bracknell-forest.gov.uk/esafety

e-Safety Agreement: Staff, Governors and Volunteers

This covers use of digital technologies in the organisation i.e. e-mail, internet, intranet and network resources, learning platforms, software, mobile technologies, equipment and systems.

- I will only use the organisation's digital technology resources and systems for professional purposes or for uses deemed reasonable by the manager.

- I will only use secure e-mail system(s) for any organisation's business (web mail accounts are not secure e-mail system(s)).

- I will not browse, download or send material that could be considered offensive to colleagues and any other individuals.

- I will report any accidental access, receipt of inappropriate materials or filtering breaches to the manager.

- I will not allow unauthorised individuals to access e-mail / internet / intranet / networks or systems.

- I will ensure that all my login credentials (including passwords) are not shared with any other individuals, displayed or used by any individual than myself.

- I will not download any software or resources from the internet that can compromise the network or are not adequately licensed.

- I will follow the DSCF 2009 'Guidance for Safer Working Practice for Adults who work with Children and Young People' (http://www.timeplan.com/uploads/documents/Downloads/Safer-Working-Practices.pdf

- I will ensure that my personal e-mail accounts, mobile/home telephone numbers are not shared with children, young people or families.

- I will not allow children and young people to add me as a friend to their social networking site nor will I add them as friends to my social networking site.

- I will ensure that any private social networking sites / blogs etc. that I create or actively contribute to are not confused with my professional role.

- I understand that all internet and network usage can be logged and this information could be made available to my manager on request.

- I will not connect a computer, laptop or other device to the network/internet that has not been approved by the organisation and meets its minimum security specification.

- I will not use personal digital cameras or camera phones for transferring images of children and young people or staff without permission.

- I will not engage in any online activity that may compromise my professional responsibilities.

- I understand that the Data Protection Act requires that any information seen by me with regard to staff or children and young people, held within any organisation system, will be kept private and confidential, EXCEPT when it is deemed necessary that I am required by law to disclose such information to an appropriate authority.

- I will at all times behave responsibly and professionally in the digital world and will not publish any work-related content on the internet.

- I will ensure that I am aware of digital safeguarding issues so that they are appropriately embedded in my practice.

- I understand that failure to comply with this Acceptable Use Policy (AUP) could lead to disciplinary action.

User Signature
I understand that it is my responsibility to ensure that I remain up-to-date and read and understand the organisation's most recent Acceptable Use Policy (AUP). I agree to abide by the organisation's most recent Acceptable Use Policy (AUP).

Signature ……..…………….…………………………………..……………..………….… Date ……………………

Full Name ……….……….……………..…………................................... (print)

Job title ……….…………..………………..………………………………..…………….

Authorised Signature/Manager
I approve this user to have access to the school's ICT systems and resources.

Signature ……..…………….………………………………………..………….... Date ……………………

Full Name ……….……….……………..…………................................... (print)

Job title ……….…………..………………..………………………………..…………….

Inappropriate and Illegal Online Acts

Children, young people, vulnerable adults as well as organisation staff and volunteers who work with them must be aware of what is considered to be criminal when using the internet and electronic communication technologies. This should be reflected in the AUPs and education programmes delivered on an ongoing basis. While the list below is not exhaustive, it is hoped to provide some guidance in assessing the seriousness of incidents as well as determining appropriate actions.

It is noted that all incident types below are considered criminal in nature but would be subject a full investigation in order to determine whether a crime has been committed or not.

- Copyright infringement through copying diagrams, texts and photos without acknowledging the source
- Misuse of logins (using someone else's login)
- Distributing, printing or viewing information on the following:
  - Soft-core pornography
  - Hate material
  - Drugs
  - Weapons
  - Violence
  - Racism
- Distributing viruses
- Hacking sites
- Gambling
- Accessing age restricted material
- Bullying of anyone
- Viewing, production, distribution and possession of indecent images of children[1]
- Grooming and harassment of a child or young person
- Viewing, production, distribution and possession of extreme pornographic images
- Buying or selling stolen goods
- Inciting religious hatred and acts of terrorism
- Downloading multimedia (music and films) that has copyright attached. (Although this is illegal most police forces would treat this as a lower priority than the cases above)[2]

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[1] Where the victim is under the age of 18 (recently changed from 16 years old by Section 1 of the Protection of Children Act 1988, as amended by the Criminal Justice and Public Order Act 1994 and Schedule 6 of the Sexual Offences Act 2003) and where the offender has attained the age of 10 (criminal age of responsibility). It is noted that the viewing of information of this nature may, in some circumstances, be appropriate i.e. research on hate crime, drugs etc.

[2] Compiled in consultation with Thames Valley Police and SEGfL

Legal Framework

Notes on the legal framework

This section is designed to inform users of potential legal issues relevant to the use of electronic communications. It is not professional advice and organisations should always consult with their legal team or the police.

Many young people and indeed some organisation staff and volunteers use the internet regularly without being aware that some of the activities they take part in are potentially illegal. Please note that the law around this area is constantly updating due to the rapidly changing nature of the internet.

Racial and Religious Hatred Act 2006
This Act makes it a criminal offence to threaten people because of their faith, or to stir up religious hatred by displaying, publishing or distributing written material which is threatening. Other laws already protect people from threats based on their race, nationality or ethnic background.

Criminal Justice Act 2003
Section 146 of the Criminal Justice Act 2003 came into effect in April 2005, empowering courts to impose tougher sentences for offences motivated or aggravated by the victim's sexual orientation in England and Wales.

Sexual Offences Act 2003
It is an offence to take, permit to be taken, make, possess, show, distribute or advertise indecent images of children in the United Kingdom. A child for these purposes is anyone under the age of 18. Viewing an indecent image of a child on your computer means that you have made a digital image. An image of a child also covers pseudo-photographs (digitally collated or otherwise). This can include images taken by and distributed by the child themselves (often referred to as "Sexting"). A person convicted of such an offence may face up to 10 years in prison. The offence of grooming is committed if you are over 18 and have communicated with a child under 16 at least twice (including by phone or using the Internet). It is an offence to meet them or travel to meet them anywhere in the world with the intention of committing a sexual offence.
Causing a child under 16 to watch a sexual act is illegal, including looking at images such as videos, photos or webcams, for your own gratification.
It is also an offence for a person in a position of trust to engage in sexual activity with any person under 18, with whom they are in a position of trust. (Typically teachers, social workers, health professionals, connexions staff etc fall in this category of trust). Any sexual intercourse with a child under the age of 13 commits the offence of rape. N.B. Schools should have a copy of "Children & Families: Safer from Sexual Crime" document as part of their child protection packs.

Communications Act 2003 (section 127)
Sending by means of the internet a message or other matter that is grossly offensive or of an indecent, obscene or menacing character; or sending a false message by means of or persistently making use of the internet for the purpose of causing annoyance, inconvenience or needless anxiety is guilty of an offence liable, on conviction, to imprisonment. This wording is important because an offence is complete as soon as the message has been sent: there is no need to prove any intent or purpose.

Data Protection Act 1998
The Act requires anyone who handles personal information to notify the Information Commissioner's Office of the type of processing it administers, and must comply with important data protection principles when treating personal data relating to any living individual. The Act also grants individuals rights of access to their personal data, compensation and prevention of processing.

The Computer Misuse Act 1990 (sections 1 - 3)
Regardless of an individual's motivation, the Act makes it a criminal offence to:

• gain access to computer files or software without permission (e.g. using someone else's password to access files);
• gain unauthorised access, as above, in order to commit a further criminal act (such as fraud); or
• impair the operation of a computer or program (e.g. caused by viruses or denial of service attacks).

UK citizens or residents may be extradited to another country if they are suspected of committing any of the above offences.

Malicious Communications Act 1988 (section 1)
This legislation makes it a criminal offence to send an electronic message (e-mail) that conveys indecent, grossly offensive, threatening material or information that is false; or is of an indecent or grossly offensive nature if the purpose was to cause a recipient to suffer distress or anxiety.

Copyright, Design and Patents Act 1988
Copyright is the right to prevent others from copying or using his or her "work" without permission. The material to which copyright may attach (known in the business as "work") must be the author's own creation and the result of some skill and judgement. It comes about when an individual expresses an idea in a tangible form. Works such as text, music, sound, film and programs all qualify for copyright protection. The author of the work is usually the copyright owner, but if it was created during the course of employment it belongs to the employer. It is an infringement of copyright to copy all or a substantial part of anyone's work without obtaining the author's permission. Usually a licence associated with the work will allow a user to copy or use it for limited purposes. It is advisable always to read the terms of a licence before you copy or use someone else's material.
It is also illegal to adapt or use software without a licence or in ways prohibited by the terms of the software licence.

Public Order Act 1986 (sections 17 — 29)
This Act makes it a criminal offence to stir up racial hatred by displaying, publishing or distributing written material which is threatening. Like the Racial and Religious Hatred Act 2006 it also makes the possession of inflammatory material with a view of releasing it a criminal offence.

Obscene Publications Act 1959 and 1964
Publishing an "obscene" article is a criminal offence. Publishing includes electronic transmission.

Protection from Harassment Act 1997
A person must not pursue a course of conduct, which amounts to harassment of another, and which he knows or ought to know amounts to harassment of the other. A person whose course of conduct causes

another to fear, on at least two occasions, that violence will be used against him is guilty of an offence if he knows or ought to know that his course of conduct will cause the other so to fear on each of those occasions.

Regulation of Investigatory Powers Act 2000
The Regulation of Investigatory Powers Act 2000 (RIP) regulates the interception of communications and makes it an offence to intercept or monitor communications without the consent of the parties involved in the communication. The RIP was enacted to comply with the Human Rights Act 1998. The Telecommunications (Lawful Business Practice) (Interception of Communications) Regulations 2000, however, permit a degree of monitoring and record keeping, for example, to ensure communications are relevant to school activity or to investigate or detect unauthorised use of the network. Nevertheless, any monitoring is subject to informed consent, which means steps must have been taken to ensure that everyone who may use the system is informed that communications may be monitored. Covert monitoring without informing users that surveillance is taking place risks breaching data protection and privacy legislation.

Criminal Justice and Immigration Act 2008
Section 63 offence to possess "extreme pornographic image"
63 (6) must be "grossly offensive, disgusting or otherwise obscene"
63 (7) this includes images of "threats to a person life or injury to anus, breasts or genitals, sexual acts with a corpse or animal whether alive or dead" must also be "explicit and realistic". Penalties can be up to 3 years imprisonment.

Education and Inspections Act 2006
Education and Inspections Act 2006 outlines legal powers for schools which relate to Cyberbullying/Bullying:
• Headteachers have the power "to such an extent as is reasonable" to regulate the conduct of pupils off site.
• School staff are able to confiscate items such as mobile phones etc when they are being used to cause a disturbance in class or otherwise contravene the school behaviour/anti-bullying policy (please see Appendix J for a more detailed template/policy).

Facebook Guidance for Schools (Cyberbullying/Inappropriate Behaviour)

1. If you know the identity of the perpetrator, contacting their parents or, in the case of older children, the young person themselves to ask that the offending content be removed, often works.
2. Failing that, having kept a copy of the page or message in question, delete the content.
3. For messages, the 'delete and report / block user facilities' are found in the 'Actions' dropdown on the page on which the message appears.
4. For whole pages, the 'unfriend and report / block user facilities' are at the bottom of the left hand column. Always try to cite which of the Facebook Terms and Conditions have been violated (see note 10 for the most likely ones) at http://www.facebook.com/terms.php or Community Standards at http://www.facebook.com/communitystandards/. Note that Facebook are more alert to US law than UK. The process should be anonymous.
5. If the page is by someone under 13 click on http://www.facebook.com/help/contact.php?show_form=underage (Facebook say they will delete any such page).
6. To remove a post from a profile, hover over it and on the right there will be a cross to delete it.
7. Does the incident trigger the need to inform the police or child protection agencies?
8. To report abuse or harassment, email abuse@facebook.com (Facebook will acknowledge receipt of your email and start looking into your complaint within 24 hours. They will get back to you within 72 hours of receiving your complaint).
9. If all else fails, support the victim, if they wish, to click the 'Click CEOP' button http://www.thinkuknow.co.uk/
10. If the victim is determined to continue using Facebook, they might want to delete their account and start again under a different name. Deletion can be done here https://ssl.facebook.com/help/contact.php?show_form=delete_account. They should be made aware of the privacy issues that might have given rise to their problem in the first place:

   - You will not bully, intimidate, or harass any user (1.3.6)
   - You will not provide any false personal information on Facebook, or create an account for anyone other than yourself without permission (4.1)
   - You will not post content or take any action on Facebook that infringes or violates someone else's rights or otherwise violates the law (5.1)

NOTE: An effective education programme can help to reduce the number of times that this sort of incident arises, over the medium term. Such a programme should help young people to match their online behaviour with their offline behaviour by helping them to develop understanding, skills and behaviours in these sorts of areas:

   - possible consequences
   - understanding the effects of bullying on others
   - understanding how technology can magnify impact
   - understanding how comments or other actions can be perceived differently by the originator and the target

e-Safety Agreement: Parents and Carers

Internet and ICT: As the parent or legal guardian of the student(s) named below, I am aware that my *daughter / son* will have access to:

- o the internet at school
- o the school's chosen e-mail system
- o the school's online managed learning environment
- o ICT facilities and equipment at the school

I accept that ultimately the school cannot be held responsible for the nature and content of materials accessed through the internet and mobile technologies but I understand that the school takes every reasonable precaution to keep students safe and to prevent students from accessing inappropriate materials.

I understand that the school can, if necessary, check my child's computer files and the internet sites they visit at school and, if there are concerns about my child's e-safety or behaviour online, they will contact me.

Use of digital images, photography and video: I understand the school has a clear policy on "The Use of Digital Images and Video" and I support this.

I understand that the school will necessarily use photographs of my child or include them in video material to support learning activities. I accept that the school may use photographs / video that includes my child in publicity that reasonably promotes the work of the school and for no other purpose.

I will not take, and then share online, photographs of other children (or staff) at school events without permission.

Social networking and media sites: I understand that the school has a clear policy on *"The Use of Social Networking and Media Sites"* and I support this.

I understand that the school takes any inappropriate behaviour seriously and will respond to observed or reported inappropriate or unsafe behaviour.

I will support the school by promoting safe use of the internet and digital technology at home. I will inform the school if I have any concerns.

I acknowledge that schools now have powers under the Education Act 2011 to search students for 'prohibited items' which covers any article that a member of staff suspects has been, or could be, used to commit an offence. These powers also allow the item to be seized, delivered to the police, returned to its owner, retained or disposed. *(Note: A more detailed separate exemplar policy on these powers is available from Bracknell Forest Council)*

My daughter / son name(s): _____

Parent / guardian signature: _____

Date: ___/___/___

Further Guidance

CEOP (Child Exploitation and Online Protection Centre)
http://www.ceop.gov.uk

The Child Exploitation and Online Protection (CEOP) Centre is dedicated to eradicating the sexual abuse of children. That means that they are part of UK policing and very much about tracking and bringing offenders to account either directly or in partnership with local and international forces.

Think U Know
http://www.thinkuknow.co.uk

Think U Know is CEOP's support, guidance and resource site for children, young people, parents, carers and adults who work with children and young people.

UK Safer Internet Centre
http://www.saferinternet.org.uk/

This website provides the latest advice on how to use the internet and new technologies safely and responsibly. Also find a range of practical resources, news and events focussing on the safe and responsible use of the internet and new technologies.

Childnet
http://www.childnet-int.org

Childnet is a non-profit organisation working with others to "help make the Internet a great and safe place for children". The website gives news and background to Childnet's work and serves as a portal to Childnet's award-winning projects**.**