



Wildmoor Heath School
Lower Broadmoor Road
Crowthorne, Berkshire RG45 7HD

Headteacher: Mrs L Semper
Deputy Headteacher: Mr R Thomas

t: 01344 772034
e: secretary@wildmoorheath.org.uk
w: <http://www.wildmoorheath.org.uk>

Thursday 23rd September 2021

Dear Parents and Carers,

I am writing to you today, without prejudice, following a misunderstanding in communication given by the EnergyKidz team at Wildmoor Heath School last night. EnergyKidz contacted the school on Tuesday to inform us that they were giving us 3 days' notice to close the wraparound clubs. I have been working closely with the senior management of EnergyKidz since receipt of the email notice, both regarding the inappropriate communications yesterday and the situation as a whole.

This is not the service that we expect from any of our suppliers and third party providers and we have been working tirelessly since then to come to an acceptable level of notice whilst maintaining the service we want to give to our families.

I must be clear that EnergyKidz are not going into liquidation, or closing as a company. They have decided that they cannot continue at Wildmoor and a few other schools, due to the challenges they are having with colleague shortages and deployment, which is being experienced by many care services at the moment.

EnergyKidz Breakfast and After School Clubs are continuing (excluding Fridays – an email has already gone to registered parents yesterday) until the end of this half term. However, EnergyKidz will be unable to support Wildmoor Heath School in the long term. I am aware, that some of you may have paid in advance for the clubs and EnergyKidz will, of course, provide full refunds for any unused monies on your account swiftly at the end of this half term.

We had taken a decision to not communicate until tomorrow because we have an exciting new wraparound care provider coming in for final discussions tomorrow morning and we had hoped to provide a seamless message of service – clearly this has not happened!

We totally understand this is concerning for those of you impacted by these changes, please be rest assured we are doing everything we can to ensure that the wraparound care continues to be available and we will update parents as quickly as possible with the new provider information.

Thank you for your support and understanding and if you would like to speak to me personally about this, please call the school on 01344 772034, or catch me on the gate over the next couple of days.

Yours faithfully

Mrs E Johnson
School Business Manager