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Bracknell Forest Information, Advice & Support Service

My name is Karen Shore and I am the Child and Young Person's Case worker at Bracknell Forest Information Advice and Support Service. I enjoy baking, reading, walking and swimming. My favourite TV series is Stranger Things. One of my aspirations is for my family and I to go on holiday to Australia and Tasmania. I have worked with children and young people for over 20 years.

Bracknell Forest Information, Advice and Support Service (IASS) can help you with any questions about your education, if you are aged 25 and under and have Special Educational Needs or disabilities, or if you are the parent or carer of a child with SEND. We are a free, confidential and impartial service.

Tel: 01344 354011

Email: IASS@bracknell-forest.gov.uk

www.bracknellforestiass.co.uk





I'm here to help you participate fully in decisions about your education.

I'm here to support you face to face, on the phone or by email.



I can give information and advice about your Education, Health and Care plan (EHCP), whether you need help asking for a needs assessment, understanding the process, getting your voice heard, checking plans, reading drafts or getting ready for your annual review.



I can help you to get in touch with someone who can tell you about post 16 opportunities: work, further education, training and apprenticeships.



I can support you at meetings, with planning and writing letters and talking things through.



I can give you information on who to talk to about your preparation for adulthood: health services, social care services and independent living.

